

Our Mission



"Confidentiality and customer service are the heart of our business. We honor the trust our clients place in us. We want them to feel welcome and confident that they can expect exemplary performance from us on every level."

Our mission is simple: to be the most frequently selected language services company in North America and the Caribbean. The key to our success has been the personal attention we give to our clients as well as the creation of a global network of well-trained and highly qualified interpreters and translators. We faithfully follow a code of ethics for interpreters, assuring our clients strict confidentiality, accuracy and culturally sensitive interpretations. We also understand the importance of deadlines and fulfilling your project requirements. We can meet all of your needs for language services."

*Elby Pagano
President, Interpreters and Translators, Inc.*

Languages

(Partial Listing)

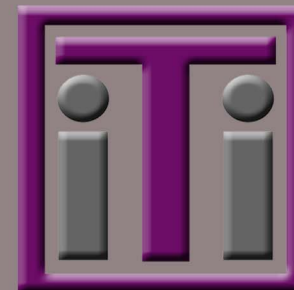
ALBANIAN	HAITIAN-CREOLE	PUNJABI
AMHARIC	HINDI	ROMANIAN
ARABIC	HUNGARIAN	RUSSIAN
BULGARIAN	INDONESIAN	SERBO-CROATIAN
CAMBODIAN	ITALIAN	SPANISH
CHINESE	JAPANESE	SWAHILI
CZECH	KOREAN	THAI
DANISH	LAOTIAN	TURKISH
DUTCH	MACEDONIAN	UKRAINIAN
FRENCH	PERSIAN	URDU
GERMAN	POLISH	VIETNAMESE
GREEK	PORTUGUESE	ZULU

Connecticut Office Corporate Headquarters

Interpreters and Translators, Inc.
263 Main Street
Manchester, CT 06042-3538

(860) 647-0686 Phone
(800) 648-0686 Toll Free
(860) 646-3590 Fax

info@ititranslates.com



Interpreters and Translators, Inc.

*The Leader in Language Services
Since 1986*

"Bringing the World Together, One Client at a Time."

Puerto Rico Office

Interpreters and Translators, Inc.
Sierra Bayamón
Bloque 1-22, Calle 1
Bayamón, PR 00961

(787) 614-3561 Phone
(787) 787-9651 Fax

itipr@ititranslates.com

Professional Memberships



In-person Interpreting
Document Translation
Telephonic Interpreting
Localization

Multilingual Audio Transcriptions

www.ititranslates.com

*All Languages. All Dialects.
24/7 Service.*

Welcome - Bienvenido - Mirë se vini - добро пожаловать - Dobro došli - Witajcie - Hoan Nghinh - Bienvenue

24/7 In-Person Interpreting Service

ITI provides professional interpreting services in all languages and dialects. Over the years, our clients have come to appreciate ITI interpreters as the best in the business. At ITI we provide in-house testing and training. Interpreters must demonstrate advanced language skills in their native language and the target language as well as the ability to do well even in stressful and difficult situations. Interpreters are skilled in simultaneous and consecutive translation modes and provide accurate and culturally sensitive interpretations. We faithfully follow a code of ethics for interpreters, assuring our clients strict confidentiality.

To better serve our clients, ITI offers In-Person Interpreting Services 24 hours a day, 7 days a week. Whether you need an interpreter for a special event that takes place over the weekend, or you must meet with a client at 11pm, an ITI interpreter can be there by your side.

24/7 Telephonic Interpreting Service

ITI's Telephonic Interpreting Service provides our clients with real-time access to a professional interpreter over the phone. This service is ideal for getting you the language services you need in an emergency situation and for those times when you can't schedule an interpreter in advance. This service is offered in over 150 languages and allows you and your limited English speaker to be connected to a well-trained interpreter in minutes.



"Give us a call,
We speak your language!"

Document Translation Services

ITI offers full-service translation management. Whether your document is a birth certificate or a software manual, we give your translation the attention it deserves. Our translators, proofreaders and editors are native speakers who understand the complexities of language. We produce translations that are identical to the original document in content, tone, style and format. All translations are carefully proofread before delivery to ensure accuracy and uniformity of terms. At ITI, we also understand the importance of confidentiality and all translators must sign strict confidentiality agreements.

For documents that need to be professionally typeset and published, ITI provides multi-lingual desktop publishing services. Documents can be formatted in a number of software packages.

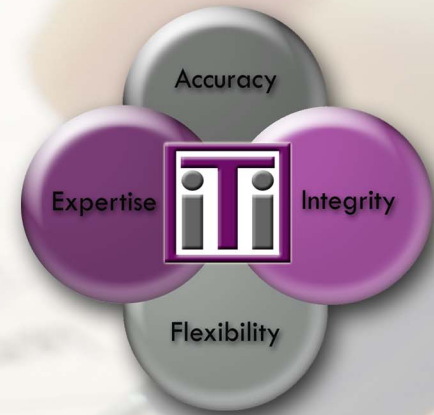


Special Access for Government

ITI is an approved General Services Administration vendor. Accordingly, Federal Government departments and agencies can use the GSA Schedule and have access to ITI interpreters and translators. ITI's GSA Contract Number is GS-10F-0372R, (Language Services Schedule 738 II).



"Our clients count on us to provide them with excellent service. We deliver."



Over 20 Years of Experience

Since 1986, ITI has been providing interpretation and translation services to businesses, the legal community, medical service providers, local, state and federal governments, schools, non-profits and individuals. Now, more than ever, organizations recognize the need to reach out to clients from around the world. Businesses are penetrating new markets and selling their products globally. Governments have come to recognize that individuals with a limited understanding of English still deserve quality health care and fair trials. ITI has the interpreters and translators to meet these varied needs. So whether you need a 50-page employee handbook translated or you require a conference interpreter to help get your message across to a diverse audience, ITI can help.

www.ititranslates.com